

	Contract Title	<ul style="list-style-type: none"> • CCTV Monitoring
Contract Background	Register Number	<ul style="list-style-type: none"> • 047305
	Manager	<ul style="list-style-type: none"> • Jim McGowan
	Contractor(s)	<ul style="list-style-type: none"> • OCS Ltd
	Term <i>(start date, end date, extensions – current expiry date in bold)</i>	<ul style="list-style-type: none"> • Core Term: 3 years (2 year extension option): 01.04.2012 to 31.03.15/17 • Extension none yet taken • Contract 3 + 2 year extension option
	Key Reports <i>(e.g. Gate Reports / Waivers / Extensions)</i>	<ul style="list-style-type: none"> • Original Contract Report: ES 12025 (Part 2 report: not publicly available), 01.02.12 (Exec) • Extension Report – none • Waiver Reports – none
	Description <i>(Contract summary plus latest developments)</i>	<ul style="list-style-type: none"> • Contract covers the 24-hour staffing of the CCTV control room, to monitor the borough's CCTV systems, and to manage and operate the control room. • Maintenance of the system is covered by a separate contract (047309). • Contract prices are fixed for 3 years then will be increased annually by CPIX.
	Material Changes <i>(significant changes since contract award)</i>	<ul style="list-style-type: none"> • No material changes
Regulatory requirement <i>(Statutory basis for service provision & legislative compliance)</i>	<u>Statutory Basis</u> <ul style="list-style-type: none"> • Not a statutory service 	
Financial Data	Total Contract Value	<ul style="list-style-type: none"> • £1,263,258
	Finance Notes	<ul style="list-style-type: none"> • None
	2014/15	<ul style="list-style-type: none"> • Latest Approved Budget: £256,150 • Actual Spend (out-turn): £258,038
	2015/16	<ul style="list-style-type: none"> • Budget: £259,990
Contract Monitoring	Contract Monitoring <i>(Key outputs / outcomes compared with target)</i>	TBC
	Benchmarking <i>(comparative data / peer review etc)</i>	<ul style="list-style-type: none"> • LB Bexley £700,000 p.a. and no ownership of system. • LB Bromley has full ownership of all equipment and systems, and budget is £540,000
	Customer Satisfaction & Complaints	<ul style="list-style-type: none"> • No complaints received
	Audits <i>(Internal / External)</i>	<ul style="list-style-type: none"> • No internal audits
Contract Management	Linked Strategies / Plans (E&CS Summaries)	<ul style="list-style-type: none"> • Public Protection Portfolio Plan
	Linked Services / Contracts	<u>Link Contracts</u> <ul style="list-style-type: none"> • Parking CCTV
	Portfolio Plan Reference	<ul style="list-style-type: none"> • Public Protection Portfolio Plan Outcome 4: We will protect the environment • Aim 4.2: Provide the CCTV monitoring service for town centres and other key areas
	Risk Management <i>(what might prevent us achieving our outcomes/targets?)</i>	<ul style="list-style-type: none"> • ENV/ENP.0096: Failure to upgrade Closed Circuit Television (CCTV) system, which is no longer technically supported, leading to service loss – mitigated by control room rebuild.
	Critical ICT systems & Information Governance	<u>Critical ICT Systems</u> <ul style="list-style-type: none"> • Vigilant digital recorder and video wall control system and Meyertech matrix and camera control system. <u>Information Governance</u> <ul style="list-style-type: none"> • Data retention rules apply.
	Communications	<ul style="list-style-type: none"> • No proposals to promote the service • Open day planned for late 2015
Quality Systems	<ul style="list-style-type: none"> • OCS is a member of the SIA ACS for PSS CCTV services. 	